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August 28, 2014

Dear Ian,

My mother Ada sadly passed away last week, having been a resident at the Firs for over six years. During that time I think she has received outstanding care and support and I know she would have wanted me to write to thank you, Jane and all the staff at the Firs for being so kind to her, for becoming her friend, and for helping her to cope with her many difficulties. Of course she was not herself during her time with you, and had she been more aware of her surroundings she would have very much appreciated the kindness and gentle good humour that the staff showed her.

Jane has been incredibly supportive to me and the family and we are extremely grateful to her and all the team, for their professionalism, dedication and commitment, as well as their great humanity and generosity of spirit. Caring for someone with Mum's condition is very challenging and I appreciate just how well that is done at the Firs.

With all best wishes



Professor Paul O'Prey

cc Jane Hastie