



Keith & Geraldine Kenway

The Management
"Merok House"
New Brighton Rd
Emsworth

26th January 2014

Dear Sir's,

After a very unsatisfactory experience with the care home we found for my late mother in law, it was with much trepidation that I had to admit my father (Tony deats) needed more care than I could provide.

From my first meeting with Lisa I felt "Merok House" would be the right care home for my father.

Both the feel of the home and your wonderful staff, the transition from my home to your home has gone so smoothly.

After each welcoming visit I drive away utterly convinced that father not be in safer or more caring hands.

Please express my sincere thanks to your wonderfully professional team. From your chef, cleaners and care team.

As Tony's family we all thank you.

Kind regards

Geraldine (Kenway.)