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From: "Barnett, Melissa" <Melissa.Barnett@hants.gov.uk> [add to address book](#) [add to blacklist](#) [add to whitelist](#)
Delivery-Date: Wednesday, September 4, 2013 4:44 PM
To: 'jh@caldwellcare.co.uk' <jh@caldwellcare.co.uk>
Subject: Re: Third party information
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Dear Jane

Thank you for taking the opportunity to speak to me this afternoon.

I can confirm that Hampshire County Council received third party information in regards to a resident residing at Merok House

In summary:

A professional contacted Hants Direct to state that they had observed a resident at Merok House. They state that in the short time that they have resided there that the resident looks extremely well; Is well presented and has clearly gained weight. The professional providing this information stated that they were "overwhelmed" by the improvement in the condition of the resident. They also felt it important to state that Merok House had turned the resident "around"

It is always positive to hear of complimentary comments on providers within the Hampshire area, and pleasing to share this with you.

Kind Regards

Melissa Barnett | Care Manager

Adult Services - Havant & East Hants South

Public Service Plaza | Civic Centre Road | Havant | Hampshire | PO9 2AX

DDI: 02392 446039 | Fax: 01962 834541 | Out of Hours: 0845 600 4555

Contact number for Adult Services' Referrals and Enquiries **0845 603 5630**

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